

Atlanta Public Schools

The 4 R's of Training

The 4 R's

What does this program do?

- **Rollout** - Purpose of this program is to fully educate contractor staff on product knowledge and appropriate cleaning practices
- **Reinforcement** - Evaluate staff on an ongoing basis to ensure that the best practices are being followed
- **Reeducation** - Provide training on specific areas of concern and reinforce positive results
- **Reevaluate** - Keep all levels of management involved in training process

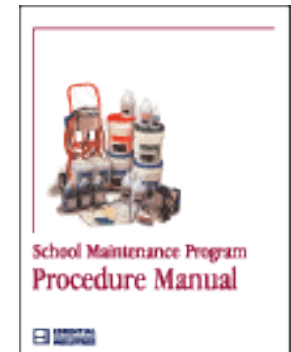
Rollout

- Product
 - Educate staff on strengths of approved APS products
 - MSDS
 - Proper dilution
 - Demonstration
 - Appropriate Application



Rollout

- **Procedures – DVD and Hands on Training**
 - Classroom Maintenance
 - Hard Floor Care Daily Maintenance
 - Hard Floor Care Restoration
 - Carpet Care Maintenance
 - Restroom Maintenance
 - General Office Cleaning
 - Common Areas Maintenance
 - Athletic Facilities Maintenance
 - Day Custodian Training



Reinforcement Breeze Software

- **Increase Employee Morale and Effectiveness**
 - Use inspections to establish objective cleaning criteria, track performance and identify process improvements
 - Identify individual and departmental training needs
- **Increase APS Satisfaction**
 - Clarify Expectations by sharing task schedules and how the cleaning program is performing
 - Ensure timely and satisfied response to customer complaints
- **Tighten Cost Control without Sacrificing Quality or Morale**
 - Identify facilities, sections, areas and tasks with the highest labor costs and lowest productivity
 - Analyze the impact of changes to the cleaning schedule on costs, productivity and workloads
- **Automate and Simplify Routine Tasks**



Reeducation

- Reinforce positive results
- As needed retrain staff on products and processes that Breeze Software identified lacking or as managers deem necessary
- On a quarterly basis provide continuing education on improved cleaning techniques
- Keep managers up to date on any new environmentally preferred products as they enter the market place

Reevaluate

- Bi-Annually establish a meeting to review entire process
- Meeting will identify strengths and weaknesses within plan for APS
- All levels of management will be involved in meeting
- Take best ideas from meeting and insert them into the APS program
- Eliminate products and practices that are detrimental to APS program

Miscellaneous Cleaners and Products

Presented by Doug Elgin
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Bathroom Care Products



Bathroom Care Products

ODOR-DIGESTANT

- **Features and Benefits**

- Live Bacteria digest urine, fecal matter, spoiled foods, and animal matter eliminating the odor they cause
- Works on hard surfaces and carpet
- Pleasant fragrance
- RTU, apply via all cleaning methods
- Pour down drains for odor control



Bathroom Care Products

FOAMING RESTROOM & SHOWER CLEANER

- **Features and Benefits**

- Removes soap scum, lime deposits, uric acid salts, scale buildups and stubborn stains from tile, porcelain, metal, plastic, and glass
- Cleans sinks, drinking fountains, ice machines, and toilet bowls without harming plated surfaces
- Can be used through Reel Cleaner or foam gun to clean showers
- Excellent performance for economical dilution



Bathroom Care Products

NEUTRAL GERMICIDAL CLEANER

- **Features and Benefits**
 - Removes common soils without residue
 - No rinsing required
 - Broad spectrum kill against MRSA and other common bathroom microorganisms
 - Deodorizes as it cleans
 - Disinfects wide variety of hard surfaces
 - Will not damage chrome, brass or other polished metal surfaces



Bathroom Care Products

READIQUAT

- **Features and Benefits**

- Meets OSHA's blood borne pathogen standard
- Cleans, disinfects, and deodorizes non-porous surfaces
- Non-acid product designed for toilet bowls, urinals, and other hard, non-porous bathroom surfaces
- Ready to Use



Bathroom Care Products

CREME CLEANSER

- **Features and Benefits**
 - Use on difficult to clean areas such as; porcelain, ceramic, stainless steel, chrome, Formica, fiberglass and other washable surfaces not harmed by mild abrasives
 - Clings to vertical surfaces
 - Clean rinse formula
 - Pleasant fragrance



Bathroom Care Products

CLINGING BOWL CLEANER

- **Features and Benefits**

- Quickly cleans away organic soil and eliminates lime, hard water and uric acid deposits
- Fresh mint fragrance
- Thickened formula clings to vertical surfaces



General Cleaners



General Cleaners

GLASS AND SURFACE CLEANER

- **Features and Benefits**
 - Effectively cuts through grease, grime, soap films, finger marks and smoke films
 - Can be used on other washable surfaces such as chrome, stainless steel, sinks, bathroom fixtures, and laminated surfaces
 - Non-streak, non-smearing formula for quick cleaning and drying



General Cleaners

BLUE CONCENTRATE

- **Features and Benefits**
 - Mild alkaline formulation dries film-free.
 - No rinsing needed
 - Cleans nearly all washable surfaces
 - Will not dull floor finishes
 - Can be used through auto-scrubbers, mop and bucket, and trigger sprayers
 - Low foaming formula ideal for multiple maintenance programs
 - Extremely economical concentration



General Cleaners

ODOR COUNTERACTANT

- **Features and Benefits**

- Use to reduce odors on carpet, hard surfaces or as a room spray
- Effective on odors from urine, mildew, vomit, tobacco smoke and food
- Neutralizes the toughest odors
- Concentrated



Carpet Care Products En-Case



Carpet Care Products

PEROXIDE CONCENTRATE

- **Features and Benefits**

- Green Seal Certified (GS-37)
- Great for carpet spotting.
- Heavy-duty detergent blend in conjunction with hydrogen peroxide
- 1 oz. per quart dilution
- Effective through pump up sprayer as carpet prespray prior to extraction



Carpet Care Products

EN-CASE

- **Features and Benefits**
 - Use as spotter, pre-spray, and extraction cleaner
 - Designed for heavy soil removal of grease, dirt, shampoo build-up, and salt residue
 - Encapsulation chemistry eliminates rapid resoiling caused by traditional carpet detergents



Degreaser Products



Degreaser Products

HI POWER DEGREASER

- **Features and Benefits**

- Works on tough dirt, grime, and stains
- Effective on most surfaces
- Cleans wide variety of soils
- Light scent compared to traditional butyl degreasers
- Economical



Degreaser Products

FOOD SERVICE DEGREASER

- **Features and Benefits**

- Apply product to floors, walls, cutting tables and stainless steel food-processing equipment anywhere food is stored or prepared
- Rich foam clings to vertical surfaces for fast, thorough, cleaning
- Easy-to-use through a wide variety of delivery systems



Green Products



Green Products

PEROXIDE CONCENTRATE

- **Features and Benefits**

- Green Seal Certified (GS-37)
- Great for carpets, grout, shower walls, floors, walls, countertops, equipment, appliances, and other hard surfaces
- Heavy-duty detergent blend in conjunction with hydrogen peroxide



Green Products

NEUTRAL CLEANER PLUS

- **Features and Benefits**
 - Green Seal Certified (GS-37)
 - Designed for daily cleaning of finished floors, walls, furniture, and other hard surfaces
 - Cleans without residue
 - Will not soften or damage finished floors
 - Detergent combination effectively cuts through grime and holds soil in suspension for easy removal
 - ½ ounce per gallon dilution

